

WELCOME ON BOARD





BOARD ABC

ARRIVAL AND DEPARTURE

Disembarkation & transfer: Please let us know your exact return flight details - the crew will be happy to organise a transfer to the airport or a hotel for you. This service is not included in the tour price.

Embarkation: On the day of arrival, embarkation usually takes place at 6.00 pm. We kindly ask you to arrange a later arrival with us. If we do not dock in the harbour, our dinghies (motorised dinghies) will be happy to pick you up at the agreed meeting point.

<u>Safety note</u>: When getting on and off the dinghies, please step directly onto the platform of the admiralty ladder on the ship and not onto the ladder rungs below. This will prevent you from becoming trapped when the dinghy moves up and down due to the swell.

Identity cards / passports: Your identity card is sufficient for clearing in and out of the Mediterranean. In the Caribbean and Cape Verde (or Morocco) we require your passport with at least 6 months validity after the end of the voyage. Please give it to the captain or first mate at the beginning of the voyage. They will keep it for the harbour authorities and return it on the day of departure. We would also like to point out that, depending on the sailing area, clearing in and out of customs and harbour authorities may require some patience and may take the captain a few hours. You can relax on board during this time.

GENERAL

On-board language: The on-board languages are German and English. As a rule, people on yachts are on first-name terms.

Electricity: 230V. We ask for your understanding that the output of the generators may be reduced during the night and while sailing. The sockets are of type F CEE 7/3 (German Schuko model). An adapter may be required.

Television: We have a TV and a projector with a screen on board, which can be used for presentations or to play other media. Unfortunately, TV reception is not possible via our satellite aerial.



Photo competition: Our photo competition takes place after the Captain's Dinner - a special memento of your sailing trip. Each guest can submit individual photos. They will be shown on the big screen and the winning photo will be decided by clapping. The winner will receive a prize. Please note that these pictures will also be stored on the Sailing-Classics server. By taking part in the competition, you agree that Sailing-Classics may also use the images for advertising purposes.

Internet / telephone: Mobile phone reception and therefore also data roaming are now possible in almost all coastal areas. If internet access from on board is desired (if close to the coast), we recommend that you buy a local SIM card including data credit at the airport. There are also card phones and internet cafés in most harbours. WiFi through StarLink is available on board of RHEA an CHRONOS. The fee is as follows: 1 GB - Limit for 7 days - 9,50 €, 2 GB - Limit for 14 days - 19,00 €, 5 GB - Limit for 30 days - 40,00 €, 10 GB - Limit for 30 days - 70,00 €. In an absolute emergency, you can use the worldwide satellite navigation system for a fee (basic fee € 5.00 plus call charges of € 2 per minute; or plus € 2 per 300kb email of about 4-5 lines). Please be considerate of your fellow travellers when making calls.

Music: We have loudspeakers in the saloon and in the outdoor area on the aft deck. You are welcome to use your own playlists. Please ask the crew for the appropriate AUX cable connection. If you bring your own small jukebox, please ensure that no other guests are disturbed.

Night's rest: Please be considerate of other guests. We ask for your understanding in the event of any noise caused by manoeuvres, generators, winches, anchor chain or waves.

Smoking: Smoking below deck is not permitted for safety reasons. Outside mealtimes, you can smoke on the aft deck behind the cockpit. Please use the ashtrays and do not throw cigarette butts overboard.

Shop: Discover our small Sailing Classics collection: polo shirts, softshell jackets, hoodies, shorts, mugs, caps and now also a small compact waterproof duffel bag can be purchased on board. Please ask our crew.



CLOTHING

Clothing: Dress on board is casual during the day (T-shirt and shorts) and sporty-casual in the evening and at the Captain's Dinner. Swimwear is not permitted during meals and below deck. Please observe the local customs for shore excursions. We would like to point out that it is generally a little cooler and windier on the water than on land. In spring and autumn, especially on crossings and in the Atlantic (Azores/Portugal/Strait of Gibraltar), warm waterproof and windproof clothing (oilskins) is recommended.

Shoes: Most guests walk barefoot. If you wish to wear shoes, we ask you to bring clean sports shoes or boat shoes, preferably with non-slip soles. Flip-flops or waterproof sandals for swimming and on the beach are recommended. We recommend sturdier shoes for shore excursions. Boat boots are advisable for transfers.

PAYMENT ON BOARD

On-board account, means of payment: The currency on board is the euro. We will open an on-board account for you on the day of arrival, from which you can pay for all personal expenses. On the day before departure, we will take the liberty of bringing a provisional statement to your cabin for checking. You can pay in cash or from € 100.00 by credit card. We accept Visa, Mastercard, American Express and EC/Girocard.

Tipping: is a voluntary service, which our crew is of course happy to receive. On the day before your departure, a "tip box" is available for this purpose. The captain will divide the amount among all crew members present. We ask you to refrain from tipping individual crew members.

As we are often asked what is an appropriate tip, we are happy to make a non-binding recommendation. Our crew is covered by social security in the Netherlands or as self-employed persons in their respective home countries and is remunerated appropriately in line with the usual wages in the tourism industry. A voluntary tip should therefore honour a special commitment that goes beyond normal work. As a rule, this amount corresponds to approx. 5-10% of the tour price. As a commercial passenger ship, we are subject to the working time regulations of the Marine Labour Convention with its rest periods. If dinghy or beverage service goes beyond the normal 16 hours a day from 8:00 a.m. to midnight, this can only be done on a voluntary basis by the crew.



ACTIVITIES

Bathing and swimming: We are surrounded by crystal-clear water on practically all routes. You can swim directly from the ship via the admiralty ladder and from the dinghies. After bathing, you can rinse off the salt water with the deck shower. Bath towels are on board.

<u>Safety note</u>: Please only enter the Admiralty Ladder one at a time.

On-board library: On board you will find literature on the cruising areas as well as maritime history and fiction.

Relax: Benches/loungers are available on deck for reading or sunbathing. On the CHRONOS and RHEA you can also "float" above the sea in the net of the bowsprit. Our crew will help you put on the necessary safety harness.

Shore excursions: On request, you can be taken ashore by dinghy for shore excursions or visits to the beach and picked up again if the ship does not dock in a harbour. This service is free of charge. You can explore the shore on your own or go for a jog on the beach before breakfast. Depending on the area, the crew offers excursions with a local guide or accompanied by a crew member. Any costs will be communicated in advance, divided among the participants and settled via your on-board account

Sailing along: Anyone who would like to is cordially invited to help with the sailing. You can steer, help with hoisting and lowering the sails and other tasks. The crew will also be happy to answer questions about the boat, rigging or equipment. On request, the crew will introduce you to the basic principles of sailing and show you the radar navigation on the bridge or the engine room. Talk to the crew.

<u>Safety note:</u> Please only operate winches, halyard stoppers, covered ropes and lines if instructed to do so by the crew.

Water sports: Stand-up paddling, water skiing, wakeboarding, kneeboarding, banana boat and donut as well as snorkelling equipment are available on all ships. (Please bring your own special sizes for children.) Wave kayaks are also available on CHRONOS and RHEA.

All water sports activities are at your own risk. We take the liberty of charging € 1 per minute for water sports where you pull a motorised dinghy.



HEALTH

Medical care / first aid: Available in practically all harbours. Medical assistance can also be requested by radio at any time. The captain and first mate are fully trained in first aid and we carry the prescribed medical equipment on board for emergencies. Medical services and medication from the on-board pharmacy may be subject to a charge. We recommend that you take your usual **medication** and a first-aid kit with you.

Fitness / physical limitations / pre-existing conditions: Please inform us of any medical or physical restrictions. We will be happy to advise you before the trip. If you have any health or safety concerns that have not been communicated in advance, the captain has the right not to take you on board.

Seasickness: Under sail, the ship is supported by the wind. It therefore rolls far less than comparable motorised vessels. If you still feel unwell, our crew will be happy to advise you. We recommend taking light medication with you to combat travel sickness.

Sun protection: The sun's rays are much stronger than on land due to the reflection of water and sails. Please take sufficient sun protection with you.

CABINS

<u>Safety note:</u> Please always ensure that doors are either fully open (latched) or closed. This will prevent sudden slamming / risk of entrapment in waves.

Ventilation: The hatches in the cabins cannot be opened for safety reasons. On the CHRONOS and RHEA, the cabins are supplied with fresh air independently of the air conditioning system. On the KAIRÓS, the air conditioning system also acts as a fresh air supply. We would like to point out that the air conditioning system on board the KAIRÓS is less powerful and therefore the delta - especially in very hot weather - is lower than on board the CHRONOS and RHEA.

Bed: On CHRONOS and RHEA there is space for your luggage under one of the beds. For crossings and long-distance sailing trips, we have bunk boards so that you can sleep more peacefully. Please ask the crew.



Shower: If you would like to shower while travelling, please ensure that you are standing securely and use water sparingly. A **hairdryer** is available in the vanity unit under the washbasin.

Towels: Please use the white towels for your cabin and the blue ones for swimming and on deck. We will be happy to exchange your used towels. Please place them visibly on the floor or speak to the crew. **Please do not hang towels or swimwear on deck to dry while sailing or in harbours.**

Air conditioning: All rooms below deck are equipped with individually adjustable air conditioning and heating. There is a switch to select between "cool" and "off" to cool the cabin. The desired temperature can be set using the hand wheel. Our crew will be happy to help you.

Toilet: Marine toilets are a little different to use than your toilets at home. To avoid unpleasant consequences, please only use the toilet paper we provide in small quantities. For paper towels, cotton pads, Hakle moist, hair or similar, please use the rubbish bin! ("Only what you have eaten or drunk belongs in the toilets...", says the captain).

Water: A reusable water bottle is available in your cabin. This can be refilled at the water dispenser in the lounge and taken home as a souvenir. The tap water is not drinking water, but is sufficient for brushing your teeth.

SAFETY

<u>Safety instructions when sailing:</u> Please always be aware of possible lines when walking across the deck and always have one hand free to hold on to if necessary. Chairs can slip in waves/heavy seas. Please keep a safe distance during crane operation for the dinghies and when operating the anchor chain.

Alcohol: We expect our guests to consume alcohol responsibly. Excessive consumption restricts safety on board. The ship's crew therefore has the right to refuse to serve alcoholic beverages.

Crew: The captain and first mate are graduates of the professional seafaring school and undergo continuous training. The rest of the crew is also intensively prepared for emergencies. A safety briefing takes place at the beginning of every voyage. Sea rescue drills are carried out regularly. Please always follow the instructions of the captain or crew. Your voyage is subject to international maritime law.



Timetable changes: We do not have a fixed route plan - it is precisely this flexibility that makes our trips so special. Changes to the timetable for technical reasons, current weather conditions or unforeseeable events beyond our control are possible despite the most careful route planning. Any changes are made in the interest of your safety. Your captain will always endeavour to offer you the best possible alternative in such cases. Please also note that route changes due to hazards of any kind may lead to changes in departure, destination or sea ports.

Illegal substances, drugs and weapons: are not permitted on board. Violations will be reported to the police. The offender is liable for all costs incurred and claims for damages (e.g. if the ship is detained).

Ship safety: The Sailing Classics ships fulfil the latest safety standards. They are authorised as passenger ships for worldwide operation and are regularly inspected. They have all the latest safety equipment, from radar to various radio and satellite communication options, weather fax to life rafts and automatic life buoys. The captain will be happy to explain the equipment to you.

FOOD AND BEVERAGES

Drinks: Still water, filter coffee and tea are available free of charge in the lounge. The prices of other drinks and Nespresso can be found in our bar menu. Unfortunately, sparkling mineral water is not available in all sailing areas. It is sold on board, if available. We thank you for your understanding that it is not permitted to consume your own drinks on board. If you do so, we will have to charge you a corkage fee.

Meal times: As a rule, coffee and tea are ready for you from 07.30, breakfast is served from 08.30. Lunch is served at around 1.00 pm. Coffee, cake and tea are served at around 4.00 pm. Dinner is served between 19.00 and 20.00. These times may vary slightly depending on the weather and the daily schedule.

Intolerances: If you are diabetic, vegetarian or have a food intolerance/allergy, please let us know as soon as possible. We are happy to take your wishes into account as far as the sometimes limited possibilities of an on-board kitchen allow. Please discuss this with our office when making your booking. Thank you for your understanding.



Water quality: The drinking water on board comes from fresh water tanks and from our seawater desalination plant. The water quality meets the highest standards and is checked regularly.

SATISFACTION

Complaints: Your satisfaction is important to us. Please report any complaints to the crew immediately. This is the only way we have the chance to correct any deficiencies during your stay on board if possible.

Questionnaire: We look forward to your feedback and comments. Only then can we improve. Together with the provisional invoice, we will put our guest questionnaire in your cabin the day before your departure. You can fill it out and give it to the captain in an envelope. Alternatively, we will also send you a digital version of the questionnaire in an e-mail after your trip. Thank you in advance for your feedback.